

Your Tax Grievance Road Map

This "Road Map" outlines the steps (in order) needed to complete your Tax Petition. Check off each box as you complete each step. Be sure to turn off all pop-up blockers.

1. Click on the "Let's Get Going" button in the left hand menu and login. New or Returning Clients, please enter your email address.
2. Fill in your Property Information, you'll need your tax information, and click "Submit". If you are a new client, please answer all questions. Existing clients will be presented with the information previously entered, which can be updated.
3. Property SnapShot shows the value your town places on your property for tax purposes. We also provide a value, a value range and an Estimated Tax Table. With this information, you can decide if a tax grievance is in order. Click "Print" to print the SnapShot, then click "continue" for the Comparables.
4. PayPal - this is your payment transaction. The total amount for our service is **\$99.95**. This is a one time charge and will appear on your account from RedRock Technologies. Print your receipt here and a confirmation email will also be sent. Click on "Return to RedRock" (Sounds like a movie).
5. The Comparables. Up to 25 of the most recent sales are listed. On first look, this page may seem a bit involved; but it's not, take your time, it's important. Click the **color lines** info box for an explanation of the colors. Review the list of sales and select 3 properties you want to include with your Tax Grievance by checking the box to the left of the address. Please review the documentation by clicking on the Help button in the Menu Bar.
6. Home Stretch - Almost done! Review your selected properties and fill in any information needed from the sold detail printouts from the previous step. (as outlined in the documentation.) Clicking "Create Reports" will produce 3 reports, your Selected Comparables with a map, your town's Tax Grievance Petition all filled out and the Property Comparison Sheet. *Write a letter describing why you chose the selected properties for your petition, include the differences as compared to your property. Make sure you print everything and that everything is complete. Put all of the documents together as outlined in the documentation (Don't forget your house picture!) and sign the tax grievance form.*

That's it - You're Done!

Don't forget to Logout! (Menu on the left)

You will be notified by mail of your town's decision.

NOTE: Your Town recommends that you make a copy and deliver it to the Assessor's office where your copy will be stamped. This is your receipt and only proof of delivery.